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Made for iPhone 5s, iPhone 5c, iPhone 5, iPhone 4s, iPad Air, iPad mini 2, iPad (3rd, and 4th generation), and iPad 2.

“Made for iPhone”, and “Made for iPad” mean that an electronic accessory has been designed to connect specifically to iPhone, or iPad, respectively, and has been certified by the developer to meet Apple performance standards. Apple is not responsible for the operation of this device or its compliance with safety and regulatory standards. Please note that the use of this accessory with iPhone, or iPad may affect wireless performance.

FCC NOTICE

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) this device may not cause harmful interference, and
(2) this device must accept any interference received, including interference that may cause undesired operation.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.
EOS LIMITED WARRANTY

Eos Positioning Systems Inc. hereby warrants solely to the end purchaser of the Products, subject to the exclusions and procedures set forth herein below, that the Products sold to such end purchaser shall be free, under normal use and maintenance, from defects in material and workmanship for a period of 24 months from delivery date to such end purchaser. Repairs and replacement components are warranted, subject to the exclusions and procedures set forth below, to be free, under normal use and maintenance, from defects in material and workmanship for 90 days from performance or delivery, or for the balance of the original warranty period, whichever is greater. Battery packs are warranted for a period of 90 days.

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The end purchaser’s exclusive remedy under this warranty shall be limited to the repair or replacement, at the option of Eos, of any defective Products or components thereof. The end user shall notify Eos or an Eos approved service center immediately of any claimed defect. Repairs shall be made through an Eos approved service center only.

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- Specifications provided by the US Department of Defense for GPS Positioning,
- GPS OEM Receiver specifications of the appropriate manufacturer (if applicable), and
- DGPS service provider performance specifications.

Eos reserves the right to modify Products without any obligation to notify, supply or install any improvements or alterations to existing Products.

NO OTHER WARRANTIES

THE FOREGOING WARRANTY IS EXCLUSIVE OF ALL OTHER WARRANTIES, WHETHER WRITTEN, ORAL, IMPLIED OR ARISING BY STATUTE, COURSE OF DEALING OR TRADE USAGE, IN CONNECTION WITH THE DESIGN, SALE, INSTALLATION, SERVICE OR USE OF ANY PRODUCTS OR ANY COMPONENTS THEREOF, INCLUDING, BUT NOT LIMITED TO, ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

LIMITATION OF LIABILITY

THE EXTENT OF EOS’S LIABILITY FOR DAMAGES OF ANY NATURE TO THE END PURCHASER OR ANY OTHER PERSON OR ENTITY WHETHER IN CONTRACT OR TORT AND WHETHER TO PERSONS OR PROPERTY SHALL IN NO CASE EXCEED, IN THE
AGGREGATE, THE COST OF CORRECTING THE DEFECT IN THE PRODUCT OR, AT
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WILL EOS BE LIABLE FOR ANY LOSS OF PRODUCTION, LOSS OF PROFITS, LOSS OF
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PERFORMANCE OR ACCURACY OF ANY PRODUCTS.

GOVERNING LEGISLATION

To the greatest extent possible, this warranty shall be governed by the laws of the Province of Quebec
(Canada). In the event that any provision hereof is held to be invalid by a court of competent
jurisdiction, such provision shall be severed from this warranty and the remaining provisions shall
remain in full force and effect.

OBTAINING WARRANTY SERVICE

In order to obtain warranty service, the end purchaser must bring the Product to an Eos approved
dealer, along with the end purchaser’s proof of purchase. For any questions regarding warranty
service or to obtain information regarding the location of any of Eos’s dealers, contact Eos at the
following address:

**Eos Positioning Systems Inc.**
191A rue Saint-André
Terrebonne, Quebec, Canada J6W 3C4
Telephone number: +1(450) 824-3325

E-mail address: info@eos-gnss.com
Web site: www.eos-gnss.com
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Welcome to the Arrow Series™ Manual and congratulations on purchasing this high-performance GPS/GNSS receiver. The Arrow provides a high level of performance, delivering the following accuracies:

**Arrow Lite GPS:** Sub-meter using built-in SBAS (WAAS/EGNOS/MSAS/GAGAN). Supports GPS constellation only.

**Arrow 100 GNSS:** Sub-meter using built-in SBAS (WAAS/EGNOS/MSAS/GAGAN). Real-time sub-foot using RTK. Supports all GNSS constellations (GPS, GLONASS, BeiDou, Galileo, QZSS).

**Arrow 200 GNSS:** Sub-meter using built-in SBAS (WAAS/EGNOS/MSAS/GAGAN). Worldwide real-time sub-decimeter using Altas global correction subscription service. 1cm using RTK. Multi-frequency. Supports all GNSS constellations (GPS, GLONASS, BeiDou, Galileo, QZSS).

For all of the Arrow receivers, data is output at 1Hz (once per second) and optionally up to 20Hz.

The Arrow Series features raw measurement output and delivers excellent phase measurement quality for post-processing and RTK applications. It also offers independent universal Bluetooth (compatible with iOS, Android and Windows operating systems), and USB communication ports.

The Arrow provides a high level of performance, delivering either submeter positioning using the built-in SBAS demodulator, centimeter positioning using RTK, or worldwide submeter, sub-foot or sub-decimeter accuracy using LBand Satellite subscription, at up to a 20Hz optional output. The Arrow Series features raw measurement output and delivers excellent phase measurement quality for post-processing and RTK applications. It also offers independent universal Bluetooth (compatible with iOS, Android and Windows operating systems), and USB communication ports.

This document is meant to assist a customer in becoming familiar with the Arrow receiver functionality and system operation, and it assumes that you, the end-user, is familiar with the basic concepts of GNSS receiver operations. The chapters that follow provide detailed information on the receivers, including the hardware and software interface, in addition to various descriptions of technologies and features that they support.

**CUSTOMER SERVICE**

If you encounter problems during the installation or operation of this product, or cannot find the information you need, please contact your dealer, or Eos Customer Service. The contact number and e-mail address for Eos Customer Service are:

**Telephone number:** +1(450) 824-3325  
**E-mail address:** support@eos-gnss.com

Technical Support is available from 8:30 AM to 5:00 PM Eastern Time, Monday to Friday.

To expedite the support process, please have the product model and serial number available when contacting Eos Customer Service.

In the event that your equipment requires service, we recommend that you contact your dealer...
directly. However, if this is not possible, you must contact Eos Customer Service to obtain a Return Merchandise form before returning any product to Eos. If you are returning a product for repair, you must also provide a fault description.

**WEB SITE**

Eos maintains a Web home page at the following address: 
www.eos-gnss.com
A corporate profile and product information is available through the site or by contacting Eos at info@eos-gnss.com.

**DOCUMENT CONVENTIONS**

Bold is used to emphasize certain points.
Unless otherwise specified, the terms the Arrow Series™, Arrow GNSS, Arrow receiver and Arrow are used for simplicity to describe common features of all three models: Arrow Lite, Arrow 100, and Arrow 200.

**NOTES, CAUTIONS, AND WARNINGS**

Notes, Cautions, and Warnings stress important information regarding the installation, configuration, and operation of the Arrow receiver.

**Note** - Notes outline important information of a general nature.

**Cautions** - Cautions inform of possible sources of difficulty or situations that may cause damage to the product.

**Warning** - Warnings inform of situations that may cause harm to you.
1. **GETTING ACQUAINTED WITH YOUR ARROW**

This chapter describes the accessories included with the Arrow receiver kits and the various optional accessories available through your dealer.

If you are new to GPS/GNSS, SBAS, RTK or Atlas™ LBand services, we recommend that you browse our website for further information on these services and technologies.

1.1 **UNPACKING YOUR ARROW RECEIVER**

If you find that any of these items listed below are damaged due to shipment, please contact the freight carrier immediately for assistance.

When you unpack your Arrow receiver, please ensure that it is complete by comparing the parts received against the packing slip. There are two types of packages available: Standard GIS package for the Arrow Lite GPS and Arrow 100 GNSS and the High-Accuracy GIS package for the Arrow 200 GNSS. GIS and Survey accessories and kits are available for any of the three models.

Unless your system has been equipped differently than a Standard or High-Accuracy GIS Package, the following parts should be included:

1.1.1 **Arrow Lite GPS - GIS Package**

![Figure 1-1 : Arrow Lite GPS - GIS Package Content](image)

- 1. Arrow receiver with Arrow Smart Battery Pack
- 2. L1 GPS Precision Antenna (029) with removable magnets
- 3. Two-section Antenna Cable
- 4. Spare Antenna Cable
- 5. Softhat for Antenna
- 6. Nylon Carrying Case (belt clip & shoulder strap)
- 7. 12V International Power Supply for Arrow Smart Battery
- 8. USB Data Cable

**Note – If you find any discrepancy between your packing slip and the content of your shipment, please contact your reseller immediately.**
1.1.2 Arrow 100 GNSS - GIS Package

1. Arrow receiver with Arrow Smart Battery Pack
2. Single-Frequency GNSS / LBand Precision Antenna (304) with removable magnets
3. Two-section Antenna Cable
4. Spare Antenna Cable
5. Softhat for Antenna
6. Nylon Carrying Case (belt-clip & shoulder strap)
7. 12V International Power Supply for Arrow Smart Battery
8. USB Data Cable

Figure 1-2: Arrow 100 GNSS - GIS Package Content

1.1.3 Arrow 200 GNSS – High-Accuracy GIS Package

1. Arrow 200 receiver with Arrow Smart Battery Pack
2. Dual-Frequency GNSS / LBand Precision Antenna (504) with removable magnets
3. Large Antenna Mounting Plate
4. Two-section Short Antenna Cable for survey pole
5. Spare Antenna Cable
6. Arrow Pole Mount Bracket
7. Range Pole Clamp
8. USB Data Cable
9. 12V International Power Supply for Arrow Smart Battery pack
10. Hard Shell Case

Figure 1-3: Arrow 200 GNSS – High-Accuracy GIS Package
1.1.4 Optional / Replacement Accessories

1. GIS Utility Vest
2. Backpack/Utility Vest Rangepole
3. Small Antenna Mounting Plate
4. Softhat for Antenna
5. Nylon Carrying Case (clip & shoulder strap)
6. GNSS Survey Antenna
7. 4” (10 cm) Magnetic Mount
8. Arrow Pole Mount Bracket
9. Range Pole Clamp
10. Large Antenna Mounting Plate
11. External Power Module (EPM)
12. 12V International Power Supply
13. Two-section Standard Cable
14. Two-section Short Cable
15. Two-section survey antenna cable
16. One-section Spare Cable

1.2 FEATURES AND DESCRIPTION OF MAIN COMPONENTS

This section unveils the key features of the Arrow series with a comparison of the three models: Arrow Lite GPS, Arrow 100 GNSS and Arrow 200 GNSS. Section 1.2.2 presents the physical characteristics of the Arrow and describes the LED user interface along with considerations on the Smart Li-Ion battery pack.

1.2.1 Arrow Series Features, Comparison and Options

<table>
<thead>
<tr>
<th>Model</th>
<th>Arrow Lite GPS</th>
<th>Arrow 100 GNSS</th>
<th>Arrow 200 GNSS</th>
</tr>
</thead>
<tbody>
<tr>
<td>Description</td>
<td>Single Frequency GPS</td>
<td>Single Frequency GNSS</td>
<td>Multi-Frequency GNSS</td>
</tr>
<tr>
<td>GLONASS / Beidou</td>
<td>---</td>
<td>√</td>
<td>√</td>
</tr>
<tr>
<td>Gallileo / QZSS</td>
<td>---</td>
<td>Future Option</td>
<td>Future Option</td>
</tr>
<tr>
<td>SBAS Channels</td>
<td>2</td>
<td>3</td>
<td>3</td>
</tr>
<tr>
<td>SBAS Accuracy</td>
<td>30-60 cm</td>
<td>30-60 cm</td>
<td>30-60 cm</td>
</tr>
<tr>
<td>OmniSTAR®</td>
<td>VBS</td>
<td>---</td>
<td>---</td>
</tr>
<tr>
<td>Atlas™</td>
<td>H100 Future Option</td>
<td>H100 Future Option</td>
<td>H100 / H30 / H10</td>
</tr>
<tr>
<td>RTK Network</td>
<td>RTCM 2.1</td>
<td>Fully Compatible</td>
<td>Fully Compatible</td>
</tr>
<tr>
<td>DGNSS Accuracy</td>
<td>Submeter</td>
<td>Sub-foot</td>
<td>Sub-foot</td>
</tr>
<tr>
<td>RTK Accuracy</td>
<td>---</td>
<td>1 cm</td>
<td>1 cm</td>
</tr>
<tr>
<td>Bluetooth iAP / SPP</td>
<td>√</td>
<td>√</td>
<td>√</td>
</tr>
<tr>
<td>10-20Hz Output</td>
<td>Option</td>
<td>Option</td>
<td>Option</td>
</tr>
<tr>
<td>Battery Autonomy</td>
<td>16 hours</td>
<td>12 hours</td>
<td>9 hours</td>
</tr>
</tbody>
</table>

Some notable features of the Arrow receivers are:
- Multi-Constellation support for GPS, GLONASS, BeiDou, QZSS and Galileo
- 3 channels dedicated to SBAS tracking
- All models feature optional integrated LBand radio to support Atlas™ differential correction services for worldwide, real-time submeter, subfoot or sub-decimeter positioning
- 30-60cm horizontal accuracy with SBAS (WAAS, EGNOS, MSAS, GAGAN)
• Raw measurement output (via documented binary messages) or RINEX converter
• Position and raw measurement update rates of up to optional 10Hz or 20Hz
• COAST™ technology provides consistent performance with old correction data and guarantees an all-day DGPS/DGNSS solution even in forestry applications (with suitable SBAS or Atlas coverage)
• Optional Auto-Dif: A base station-free way of differentially positioning for submeter applications
• Support base and rover modes
• Universal Bluetooth 2.1 + EDR (supported profiles: iAP for Apple iOS and SPP for Windows and Android) ensures compatibility with any up-to-date handheld/tablet/computer/smartphone and software combination
• One USB 2.0 compliant port can be used for configuration, or to output/receive RTCM corrections and/or NMEA messages
• Integrated, field-replaceable Smart Li-Ion battery with built-in charger for full day operation

The comparison chart above can be found on our website (www.eos-gnss.com), and offers a more succinct demonstration of the Arrow Series™ capabilities as well as the differences between models.

1.2.2 Receiver Description
The Arrow receiver consists of three main parts to be operational: the receiver itself, the Smart Li-Ion battery pack and the antenna (with cable). This section describes the LED interface and points out some considerations regarding care and maintenance of the smart battery pack.
1.2.2.1 Arrow Overview

**Power Button**

**Smart Battery Pack**

**Antenna Connector** (SMA Female)

**Mini USB Receptacle** (Type B)

**Battery LED Interface**

**Main LED Interface**

**DC Charging Jack**
- 1.7mm Positive Center Pin
- (9 to 16 VDC Max)

**#4-40 Mounting Inserts (2x)**

**Battery Thumb Screw**
1.2.2.2 LED Interface Description

The diagnostic LEDs provide a quick indication of the receiver’s status. These LEDs are visible on the front panel and provide the following information:
### LED Description

<table>
<thead>
<tr>
<th>LED</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Power</strong> – This red LED illuminates to indicate a power-on status of the Arrow. When battery voltage is low, the Power LED will start blinking about 15-20 minutes before auto shut-down.</td>
<td></td>
</tr>
<tr>
<td><strong>GPS</strong> – The GPS green LED will turn on once the Arrow is computing a valid position/fix. A blinking state would indicate a receiver malfunction.</td>
<td></td>
</tr>
</tbody>
</table>
| **DGPS** – A solid state of this orange LED indicates that the Arrow is in DGNSS (differential correction) mode. The conditions are that it has successfully applied differential correction to its position (see DIFF LED below) and the pseudorange residuals are below the threshold set by the $JLIMIT command (default is 10.0) and the position is in 3D. A blinking state can be caused by any of the following:  
- differential correction is no longer being received by the Arrow (DIFF LED will be off). In this case the LED will blink till the value set by the $JAGE command is reached (default is 3600 seconds). If using SBAS, the receiver will stay in DGNSS mode. If using RTK corrections, it will be an indication that the Arrow is not in a fixed ambiguity mode but is in a Float condition. 
- the receiver is in 2D mode 
- the pseudorange residual set by the $JLIMIT command has been exceeded 
- the PDOP threshold value set by the $JALT;SOMETIMES,pdop has been exceeded  
An off state means the Arrow’s position is not being differentially corrected. Note that the Arrow’s data output flow is not altered by these LED states. |
| **DIFF** – This yellow indicator will illuminate continuously when the Arrow has achieved a solid SBAS or LBand (Atlas or OmniSTAR) lock (depending on model) with better than a 150 bit error rate (BER) or when it is successfully receiving RTCM/RTK corrections. For example, if the SBAS signal strength is low (BER higher than 150) but the receiver is still locked, this LED will blink, showing that lock is marginal. |
| **Bluetooth** – This blue LED will illuminate when there is a Bluetooth connection between the Arrow and a Bluetooth compatible device. It will be in a blinking state when there is no Bluetooth connection. It will be off if the Bluetooth miniature DIP switch, between the main battery contacts, is in the OFF position (in this case use the tip of a pen or sharp screwdriver to slide the switch to its ON position). |
1.2.2.3 Battery Care and Maintenance

The Arrow Smart Battery Pack features the following:

- 7.2V (nominal) Lithium-Ion cells with a 3,350mAh capacity
- Integrated charger only requires a power source of 9-16V with 1.5Amp minimum current
- Intelligent battery fuel gauge with 5-LED display and learning algorithm
- Li-Ion Safety protection circuitry
- DC Jack with 1.7mm positive center pin

Since the Arrow battery pack features built-in charge circuitry, only use the Eos-supplied charger. Do not use an external Li-Ion charger with the Arrow battery pack. Do not short-circuit the battery contacts; if the contacts are short-circuited, the battery pack and the fuel gauge will be disabled. To reset the internal fuse, simply connect the power supply to the DC jack on the side of the pack.

To recharge the battery pack, connect the 12V power supply to the DC power jack on the side of the unit. If the battery has reached a low state (red blinking LED on the fuel gauge bar graph) turn off the Arrow and allow the battery to recharge for at least half an hour before operating the unit while charging. The charge LED will switch from Red to Green when charge is completed and battery is full. It is not recommended to operate the Arrow continuously for more than two or three days while charging the Li-Ion battery pack; in this case consider using the Arrow EPM (External Power Module).

If the battery has gone through a deep discharge and was left connected to the receiver (Arrow will use minimal battery power even when turned off) for a few days, the built-in charger will first go through a trickle charge for about 30 minutes. If the internal battery voltage has not reached its normal charging threshold, the charge LED might turn off because of a safety timer. In this case, disconnect and reconnect the charger to allow the battery to reach its normal high current charge state. It should normally take about 4 hours to fully recharge the battery pack.

Do not leave battery on the shelf for more than 3 months without being recharged. The Li-Ion cells in the pack might be damaged. If a long-term storage is anticipated, charge the battery pack half of full capacity and remove it from the Arrow receiver. Recharge the pack once every 3 months.

Another safety feature of the Arrow Battery Pack is internal temperature monitoring. Wait for the battery pack to reach room temperature before recharging. Do not recharge the pack if the temperature is either below 5°C or above 35°C.

Do not puncture the membrane vent.
2. SETTING UP CONNECTIVITY
Chapter 2 is a guide to setting up Bluetooth and USB connectivity under various Operating Systems.

2.1 BLUETOOTH CONFIGURATION
The steps involved in configuring a Bluetooth accessory with a device shows some differences depending on the OS being used (iOS, Android, Windows, Windows Mobile), the revision/version of it and the manufacturer of the Bluetooth Stack installed on the computer (ex. Toshiba, Microsoft, Broadcom, IVT Corporation’s Bluesoleil, etc.). No specific Bluetooth driver is required for the Arrow as it supports standard protocols. If your device requires a driver, it is most likely because its Bluetooth stack is not properly installed/configured or requires a driver update. Please consult with your computer manufacturer or IT department.

Note that there are in general three distinct steps in the Bluetooth setup process (except for iOS):

1) **Discovering**. The Arrow will be listed as an available device. Bluetooth LED will be blinking.
2) **Pairing**. After the Arrow is selected, an exchange of information occurs between the device and the Arrow (passkeys, service, addresses, etc). The Arrow Bluetooth LED will still be blinking.
3) **Connecting** with the Arrow (either manually or more commonly within the user application calling an assigned COM port). The Bluetooth LED on the Arrow will illuminate to indicate that a connection has been established with the device/computer. In Windows and Android, this won’t begin until the application software on your device requests data from the Arrow.

2.1.1 iOS (Apple iPhone, iPad)
All Arrow receivers are manufactured under an official Bluetooth certification by Apple. Configuring and using the Arrow with an iOS device is a simple process: Pairing and Connecting are done in one step after the discovery.

Go to the “Settings” menu on your iPhone/iPad and select “Bluetooth”. Turn on the Bluetooth radio and let the device discover the Arrow.
Tap on the Arrow receiver and allow a few seconds for the two to pair and connect.

Once the Arrow is connected, Go to the “General”/”About” menu and …
… tap on the “Arrow GNSS Receiver” that will be listed towards the bottom of the page.

Information specific to your Arrow will be provided in this page.
The Arrow automatically replaces all location information on the iOS device with its more accurate position. You may now launch Eos Tools or Eos Tools Pro utility software downloadable from the App Store.

Note: The Arrow stores the Bluetooth address of the last iOS device it was paired with. When the two units are turned on, they will automatically connect to each other. To pair with a different iOS device, the Bluetooth radio of the previous device should be turned off or out of range of the Arrow’s Bluetooth and the pairing process should be repeated with the new device.
2.1.2 Android Devices
To configure the Arrow with an Android device via Bluetooth, go to your Android “Settings” and select the Bluetooth icon. Turn ON the Bluetooth radio and the Arrow will be discovered and listed. Tap on the Arrow under the “Available devices” and allow a few seconds to pair.

If your Android application has been written to connect directly to a Bluetooth Port, then the Arrow will be listed and selectable within your application. Otherwise, Mock GPS feature should be enabled.

A third party application called “Bluetooth GPS” is available free of charge from Google Play. Download and install.

In the “Select paired GPS device and connect” pull-down, select the Arrow from the list and tap on “Connect”. Then, “Enable Mock GPS Provider” feature to allow the Android Location Service to be populated with the Arrow’s position coordinates.
2.1.3 Windows
The Arrow follows the Bluetooth v2.1 standard and thus supports Secure Simple Pairing (SSP). In this process, a passkey is not required as the two parties exchange information transparently in the background during the pairing process. Bluetooth Stacks under the Windows operating system should not normally ask for a passkey. In case a passkey is required by your computer:

```
The Arrow Bluetooth Passkey is 1 2 3 4 5 6 7 8
```

It is also important to make sure of two things:

1) Your computer's Bluetooth settings allow Serial Port Profile (SPP) in order to communicate with the Arrow.
2) All drivers are up-to-date for the Bluetooth radio installed in your computer. An exclamation mark next to a Windows default Bluetooth icon is an indication of a malfunction and you should seek help from your computer specialist.

After the Arrow has been assigned an (outgoing) COM port number, your software application will call this port number to establish a connection. **It is NOT necessary to assign a baud rate for Bluetooth connections to a device over SPP profile** (contrarily to USB and Serial port connections).

**2.1.3.1 Example with Windows 7 and 8**
From the Windows Taskbar, “Show the hidden Icons” and click on the Bluetooth icon. Select “Add a Device”.

![Add a Device in Windows](image-url)
In the first window, select the Arrow, click on next and wait for the pairing to complete.

During the process there might be an error notification and Windows will try to look for drivers for the Arrow. This is due to a glitch in the Win 7 / Win 8 Microsoft stack trying to pair also with the Apple protocol published by the Arrow. This error will not happen for other Bluetooth stacks or in Windows 10 and is not harmful as the SPP profile of the Arrow will be properly detected.
In order to fix this problem, right click on the Arrow icon and select “Properties”

In the “Hardware” tab, a communication port will be assigned to the Arrow for your software to communicate with it. In this example COM7. (Some Bluetooth stacks will assign both an Incoming and an Outgoing port; your application must connect to the Arrow via the Outgoing port). Notice the exclamation mark next to the “Bluetooth Peripheral Device”. To remove the error, click on the “Service” tab and uncheck the “Apple” service. Click on the OK button to finish. The Arrow icon will now appear in the list of Bluetooth devices without any error.
2.1.3.2 Example with Windows 10 Native Stack

In Windows 10, click on the Bluetooth icon on your Taskbar and select “Add a Bluetooth Device”.

If the Bluetooth icon does not appear in the Taskbar, this probably means that the Bluetooth radio on your computer is off. To turn it on, go to your Windows “Settings” and select “Devices”. In the next window, select “Bluetooth” and under “Manage Bluetooth devices”, set the Bluetooth button to the on position.
After a few seconds, your Arrow will be displayed in the list of available devices with a “Ready to Pair” message. Click on the Arrow name, then on the “Pair” button.

After the pairing process, to find out which COM port is assigned to the Arrow, click on “More Bluetooth options” under “Related settings”. In the “Bluetooth Settings” window, select the “COM Ports” tab. There will be an Incoming and an Outgoing port number listed. **Your software must communicate with the Arrow using the Outgoing port** (in this example, COM9).
2.1.4 Windows Mobile

Setting up Bluetooth on Windows Mobile devices requires some extra steps compared to the previous operating systems described in this chapter. The example in this section shows the flow for Windows Mobile 6.1 but the configuration for other versions of Windows Mobile is similar.

In your Windows Mobile “Communication Manager” found under “Settings”, turn on the Bluetooth radio by tapping on the Bluetooth icon (will turn yellow in this example). Tap on “Settings” in the bottom menu and select “Bluetooth”.

In the Bluetooth “Settings” window that appears, select “Add new device…” under the “Devices” tab. The Arrow will be discovered and listed. Tap on the Arrow name and then tap “Next”.

![Bluetooth settings and device discovery](image)
The next window prompts for a passcode (or passkey):

The Arrow Bluetooth Passkey is 1 2 3 4 5 6 7 8

Enter the passcode, then tap “Next”. (Some versions of Windows Mobile might ask to enter the passcode again; just tap next to ignore this 2nd request).

In the next window, the SPP (Serial Port Profile) of the Arrow is detected but you must confirm by checking the “Serial Port” box. Tap on “Finish” and the paired Arrow will now be displayed. (Some versions of Windows Mobile will not automatically show the “Serial Port”, but instead will show “Advanced” option at the bottom of the page. In this case, click on “Advanced” and check the “Serial Port” option box).
In this next step, a COM port will be assigned manually to the Arrow.

Select the “COM Ports” tab in the bottom menu, and then tap on “New Outgoing Port”. Select the newly paired Arrow and tap on “Next”.

In the pull-down menu, all COM ports will be listed. Select COM9 or COM8. (It is highly recommended to select a COM port in the upper values, usually between COM9 and COM6 (as most of the ones with lower numbers will already be in used internally by Windows Mobile but unfortunately listed here in this pull-down)).

Uncheck the “Secure Connection” box and tap “Finish”. Your Arrow is now ready to be “called” by your software on this assigned COM port.
2.2 Installing the USB Drivers for Windows

Manual USB Driver installation is not necessary for Windows 7, 8 and 10 operating systems as it is distributed by the Microsoft Update Center. When the Arrow is connected to the PC via USB and the PC has access to the Internet, drivers will be installed automatically. If a manual installation is required for older versions of Windows, please download the latest drivers install file from the Download section of www.eos-gnss.com.

Launch the Installer file and click on “Extract” at the bottom of the welcome window. If a warning message from Windows appears: “The requested operation requires elevation” then you must run the executable in Administrator mode. Close the open window, right-click on the driver filename and select “Run as administrator”.

On the Installation Wizard, click on “Next” and then read and accept the License Agreement. Click on “Next” to install the drivers.
Two drivers will be installed for the Arrow, a “Serial Converter” and a “Serial Port” driver. In later versions of Windows OS, the COM port number generated for the Arrow during the installation will be listed on the second line with the Serial Port Driver.

To find the port number assigned to the Arrow, go to your Device Manager and right-click on the “Eos GNSS Receiver” icon and select “Properties”. On the Properties window, select the “Hardware” tab to view the COM port assignment (COM12) in the example below.

This COM port is the one your software should use to communicate with the Arrow. Default baud rate of the Arrow’s USB port is 19200 but can be changed freely to higher values using the Eos Utility tool.
2.3 AVAILABLE SOFTWARE UTILITIES FROM EOS

The following applications are available from Eos Positioning Systems. Please visit the Download section of www.eos-gnss.com.

2.3.1 Apple iOS

Eos Tools

Eos Tools is a monitoring utility for the Arrow Series High-Precision GPS/GNSS receivers. It provides advanced GNSS information such as RMS values, PDOP, Differential Status, Satellites Tracked and Used, that are critical for submeter and centimeter GIS and Surveying data collection. Eos Tools also allows audible user configurable alarms and runs in the background of your mapping software.

Eos Tools Pro

Eos Tools Pro includes all the features of Eos Tools for iOS and adds an NTrip (RTK) client to connect to an NTrip caster to receiver differential corrections over the Internet.

2.3.2 Android

Eos Tools Pro

Eos Tools Pro for Android offers the same features as its iOS version.

2.3.3 Windows

Eos Utility

Eos Utility is a configuration and monitoring tool for the Arrow receiver series. It offers detailed positioning and GNSS information, full receiver configuration, base station setup, accuracy monitoring, data logging and RINEX conversion, Atlas configuration, Ntrip client and server features.

Eos GNSS Tools

Eos GNSS Tools is an NTrip (RTK) Client to receive GNSS differential corrections from a Caster or Server over the Internet. It connects to the Arrow receiver and handles the two-way communication to send RTK corrections received from the Internet and to receive the NMEA messages. Positioning data from the Arrow is made available to your field data collection software over a virtual com port.

Eos Server

Eos Server is an NTrip server to broadcast your own GNSS base station corrections over the Internet.

2.3.4 Windows Mobile

Eos Utility

Eos Utility is a configuration and monitoring tool for the Arrow receiver series. It offers detailed positioning and GNSS information, full receiver configuration, base station setup, accuracy monitoring, data logging and RINEX conversion, and Atlas configuration.